BELLSOUTH TELECOMMUNICATIONS, INC. **KENTUCKY** ISSUED: March 25, 2011 BY: Mary Pat Regan, President - KY

Louisville, Kentucky

PSC KY. TARIFF 2E Eighth Revised Page 3.3 Cancels Seventh Revised Page 3.3 EFFECTIVE: April 9, 2011

E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES E13.3 Miscellaneous Services (Cont'd)

E13.3.3 BellSouth Equal Access Subscription (Cont'd)

- BellSouth Equal Access Subscription Charge Application (Cont'd)
 - (Cont'd)
 - The Company representative will make one attempt to transfer the end user or location provider of pay telephones to the preferred IntraLATA IC. When the transfer is completed and the Company's representative receives one audible ring, the representative will disconnect from the call. If a busy line or circuit busy is encountered, the end user or pay telephone location provider or its authorized agent will be instructed to dial the preferred IntraLATA IC's 800 telephone number, previously provided, at a later time.
 - The preferred IC will be billed applicable charges for the transfer as provided in E.2. following.
 - The preferred IC must comply with the following guidelines:
 - (1) The preferred IC must provide a dedicated 800 number for the end user or location provider or its authorized agent transfer.
 - On-Line Transfer Service calls must be processed on a first priority basis, i.e., 95 percent of all calls transferred must be answered by the preferred IC within 30 seconds.
 - The preferred IC must process transferred calls within six minutes.
 - The preferred IC must provide notification thirty days prior to discontinuance of this service.
 - If an IC elects to discontinue BellSouth SWA FGD or BellSouth SWA TSBSA 3 service in an equal access end office, the IC is obligated to contact, in writing, all end users or location providers or its authorized agent of pay telephones, who have selected, the canceling IC as their primary IC. The IC must inform the end user or pay telephone location provider or its authorized agent that they are canceling their BellSouth SWA FGD or BellSouth SWA TSBSA 3 service; request that the end user or location provider or its authorized agent select a new IC; and state that the canceling IC will pay the change charge.

For a period of two years from the date of BellSouth SWA FGD or BellSouth SWA TSBSA 3 discontinuance, the IC discontinuing service will be responsible for paying the change charge for any of its designated end users or pay telephone location providers or its authorized agent.

IC Pays Billing Option

The IC Pays Billing Option is an option that permits an IC to be charged by The Telephone Company for their end user's intraLATA PIC change charge when the Telephone Company changes an end user's primary IC assignment.

The intraLATA PIC change may either be requested via an IC-provided end user or agent list submitted in the Customer Account Record Exchange (CARE) format (IC Pays - Carrier Initiated) or by the end user directly to the Telephone Company (IC Pays - Customer Initiated).

ICs that subscribe to "IC Pays - Carrier Initiated" have the option to redirect billing of the intaLATA PIC change charge on a case by case basis.

For ICs that subscribe to "IC Pays - Customer Initiated", all end user intraLATA PIC changes to the IC's CIC (and at the IC's option, changes from the IC's CIC to "No intraLATA PIC" initiated through the Telephone Company will be redirected to the

The IC submitting the intraLATA PIC change must sign an IC Pays Billing Option agreement with the Telephone Company for either of the IC Pays Billing Options to apply.

When these conditions have been met, the end user will not be assessed the IntraLATA Subscription change charge for the intraLATA PIC change.

The IC participating in the IC Pays Billing Option will pay the applicable charge for a change in IntraLATA Subscription as set forth in the following Section 13.3.3.E.1

- The nonrecurring charge for a change in IntraLATA Subscription; and the charges for On-Line Transfer Service are as
- Subscription change, per line or trunk
 - billed to end user or pay telephone location provider or its authorized agent
 - (b) billed to IC
 - (c) alleged unauthorized change

Nonrecurring Charge 1 **USOC** \$3.07 **EAJCP**

3.07

(N)

This charge will not apply in cases where the IntraLATA PIC change request is/submitted Note 1: along with an InterLATA PIC change request.

> **PUBLIC SERVICE** OF KENTUCKY